



Lexus of Warwick

1095 Centerville Road, Warwick , Rhode Island 02886

(401) 824-2249

CUSTOMER NO. 562690		ADVISOR GIUSEPPE PALLADINO 71198		TAG NO. 735	INVOICE DATE 07/28/2022	INVOICE NO. LECS186147
JEFF LAVERY 124 MAPLE WOOD DR EAST GREENWICH, RI 02818		LABOR RATE	LICENSE NO.	MILEAGE 248,642	COLOR	STOCK NO.
		YEAR / MAKE / MODEL 1997/LEXUS/LX 450 WAGON/4DR WGN			DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. JT6HJ88JXV0184146			SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.	P.O. NO.	R.O. DATE 06/29/2022		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS				

MO: 248,645

#1 32LEZ100 STEERING DIAGNOSIS TECH(S): 73036 686.88

CLIENT STATES THAT THE POWER STEERING HAS LEAK
POWER STEERING LINES NEED TO BE REPLACED.
POWER STEERING LINES NEED TO BE REPLACED.

Qty	Part Number	Description	Unit	Total
1	LE90311-52022	SEAL, TYPE T OIL	36.80	36.80
1	LE44348-60170	HOSE, OIL RESERVO	61.85	61.85
1	LE44411-60430	HOSE, PRESSURE FE	454.26	454.26
1	LE44416-60311	TUBE, RETURN	48.26	48.26
1	LE88440-26090	PULLEY ASSY, IDLE	49.92	49.92
2	LE44327-30030	GASKET, PRESSURE	7.23	14.46
5	LE50063	HOSE	8.16	40.80
1	LEB6700	P/S FLUSH	39.45	39.45
TOTAL PARTS:				745.80



LABOR 686.88
PARTS 745.80
TOTAL 1,432.68

#2 17LEZ139 WATER PUMP TECH(S): 73036 405.00

CLIENT STATES WATER PUMP NEEDS DIAGNOSTIC
REPLACE WATER PUMP, THERMOSTAT AND GASKET, DRIVE
BELTS,FLUSH COOLING SYSTEM.

Qty	Part Number	Description	Unit	Total
1	LE1092NP	T STAT GSKT	9.62	9.62
1	LE00272-SLLC2-1G	COOLANT	12.00	12.00
1	LE25-7447MNP	DRIVE BELT	65.11	65.11
TOTAL PARTS:				86.73



LABOR 405.00
PARTS 86.73
TOTAL 491.73

#3 01LEZZTOUCHLESS TOUCHLESS SERVICE TECH(S): 73036 0.00

LABOR 0.00
PARTS 0.00
TOTAL 0.00

#4 01LEZMULTPOINT MULTIPOINT INSPECT TECH(S): 73036 0.00

PERFORM MULTIPOINT INSPECTION PERFORM ALIGNMENT CHECK
PERFORM STOP CHECK TO ENSURE FLOORMATS ARE NOT
DOUBLE STACKED OR NOT PROPERLY SECURED
MULTIPOINT INSPECTION COMPLETED ALIGNMENT CHECK
COMPLETED STOP CHECK COMPLETED

LABOR 0.00

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				PARTS	0.00
				TOTAL	0.00
#5	01LEZCOMP.WASH	COMPLIMENTARY WASH	TECH(S): 73036		0.00
COMPLIMENTARY SERVICE WASH AND VACUUM					
===== \$14.95 VALUE ===== ADDITIONAL					
SERVICES AVAILABLE STARTING AT \$99.95					
				LABOR	0.00
				PARTS	0.00
				TOTAL	0.00
#6	64LEZ122	A/C CONDENSER	TECH(S): 73036		874.80
AC COMPRESSOR IS SEIZED AND CONDENSOR IS DETERIORATED					
AND FALLING APART. REPLACE AC COMPRESSOR, CONDENSOR,					
AND CLUTCH ASSY. EVACUATE AND RECHARGE SYSTEM.					
AC COMPRESSOR IS SEIZED AND CONDENSOR IS DETERIORATED					
AND FALLING APART. REPLACE AC COMPRESSOR, CONDENSOR,					
AND CLUTCH ASSY. EVACUATE AND RECHARGE SYSTEM.					
REPLACE AC COMPRESSOR, CONDENSOR, BELT, AND					
TENSIONER PULLEY.					
Qty	Part Number	Description	Unit	Total	
3	LE00263-00134-A	R134 REFRIGERANT	36.59	109.77	
2	LE48815-60070	BUSH, STABILIZER	18.77	37.54	
2	LE48815-26020	BUSH, STABILIZER	16.25	32.50	
TOTAL PARTS:				179.81	
				LABOR	874.80
				PARTS	179.81
				TOTAL	1,054.61
#7	01LEZGENERAL2	GENERAL SERVICE	TECH(S): 73036		245.43
REPLACE REAR HATCH RELEASE HANDLE.					
REAR HATCH HANDLE ROTTED OFF.					
REPLACE INNER AND OUTER REAR HATCH HANDLE.					
				LABOR	245.43
				PARTS	0.00
				TOTAL	245.43
#8	36LEZ4TIRE	M/B 4 TIRES	TECH(S): 73036		259.20
MOUNT AND BALANCE CUSTOMER SUPPLIED TIRES.					
MOUNTED AND BALANCED 4 TIRES OLD DOT#CCNM8B60820 NEW					
DOT#N9VCW2360818					
Misc Code	Description	Unit	Total		
WEIGH	TIRE WEIGHTS		12.00		

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TOTAL MISC: 12.00



LABOR 259.20
PARTS 0.00
MISC 12.00
TOTAL 271.20

#9 31LEZZ903 FRONT SUSP CONCERN TECH(S): 73036 505.44

REPLACE FRONT SHOCK BUSHINGS AND FRONT SWAY BAR BUSHINGS.
WORN BUSHINGS.
REPLACE FRONT SWAY BAR BUSHINGS AND FROM SHOCK BUSHINGS.



LABOR 505.44
PARTS 0.00
TOTAL 505.44

#10 33LEZZ908 REAR SHOCK ABSORBER TECH(S): 73036 686.88

REPLACE REAR SHOCKS WITH BUSHINGS AND REAR SWAY BAR BUSHINGS. REPLACE RIGHT REAR BUMP STOP.
SHOCKS LEAKING AND RIGHT REAR BUMP STOP ROTTED OFF.
REPLACE REAR SHOCKS, REAR SWAY BAR BUSHINGS, ANDREPAIR/REPLACE RIGHT REAR BUMP STOP.



LABOR 686.88
PARTS 0.00
TOTAL 686.88

#11 01LEZGENERAL GENERAL SERVICE TECH(S): 73036 162.00

REPLACE SPARE TIRE MOUNT.
MOUNT ROTTED.
REPLACE SPARE TIRE MOUNT AND CRANK ASSEMBLY.



LABOR 162.00
PARTS 0.00
TOTAL 162.00

MISCELLANEOUS

SHA DIGITAL SERVICE FEE 1.65
LEHAZ LE HAZARDOUS WASTE CUSTOMER 29.83

TOTAL MISC: 31.48

COMMENTS

++LOANER++EVELIN 6/23 1(401) 243-7982 6.23 RESCHEDULED JM
CLIENT REQUESTS JOE MANZI WORK AND VEHICLE AND WORK WITH JOHN MAY

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INVOICE TOTALS

TOTAL LABOR	3,825.63
TOTAL PARTS	1,012.34
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC.	43.48
TOTAL TAX	73.91

THANK YOU FOR YOUR BUSINESS!

TOTAL INVOICE \$ 4,955.36

DocuSigned by:

X JEFF LAVERY

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DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those of the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

A standard charge for supplies and materials is made on each repair order. The amount of this charge is a percentage of the total labor charges. This is shown in the lower right corner of the repair order in the space provided. It is impractical to itemize the many miscellaneous supplies and materials used on each repair order.

The following is a partial list of items used regularly in our shop:

Minor hardware, protective materials, gasket materials, bench materials, special adhesive compound, chassis grease, gasket sealer compound, bearing grease, acid core solder, bits, rubbing compounds, paints, welding rods, oxygen, lubriplate paste, acetylene, wiping cloths, glass cleaner, fabric cleaner, vinyl top cleaner, parts solvent, assorted clips and fasteners, hacksaw blades, chassis shims, door ease, mechanic's wire, shim stock, abrasive stones, metalite cloth, permatec compounds, caulk cord, rubber protector solution, masking tape, metal polish, spark plug compounds, weather strip cement, solvorust, carburetor solvent, electrician's tape, fender protectors, choke cleaner, silicone spray, distributor cam lube, trim cement, parts, wheels and tire brushes, carburetor cleaner, belt dressing, and penetrating oil.

It is our sincere desire to give full value for every dollar spent with us. If for any reason you are not completely satisfied with your repairs, please contact your service advisor immediately.

ENVIRONMENTAL COMPLIANCE CHARGE

Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvent, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know that they are helping to pay for a cleaner environment.

ADDITIONAL TERMS & CONDITIONS

1. Our Dealership's usual charges for labor are not based on actual mechanic's time, but are simply our prices for particular jobs.
2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are necessary, you will be contacted for your advance approval of a revised estimate.
3. Customer is hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership.
4. Customer states no articles of personal property have been left in the vehicle and dealer is not responsible for inspection thereof. Dealer is also not responsible for any items left on the key or fob to the vehicle, including, but not limited to additional keys, key ring or jewelry.
5. The repair of this vehicle and completion date are subject to the availability of labor and parts. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond the Dealership's control.
6. All labor and materials will be paid for in cash unless Dealer agrees to other payment arrangements in advance. Notice as used under PAYMENT TERMS on the front side hereof will be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof.
7. The Dealership is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.
8. If any such charges remain unpaid for thirty (30) days after such request for payment, The Dealership may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.
9. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under the Repair Order/Invoice.
10. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request.
11. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
12. Customer acknowledges, if a request for parts return was made before work commenced, that some Parts are Not Returnable due to Original Equipment Manufacturer requirements, some parts must be returned to factory. All parts are new unless otherwise specified.
13. If the vehicle described herein is not called for within three (3) days after such notice is given, a daily storage fee of up to \$150 per day or such other amount as permitted by law may be charged to you.

ARBITRATION PROVISION
PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

1. **EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.**
2. **IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER OF ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.**
3. **DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.**

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, any allegation of waiver of rights under this Arbitration Provision and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to any estimate, diagnostic work, repair and servicing the vehicle, parts and materials, labor and workmanship, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. **You expressly waive any right you may have to arbitrate a class action.** You or we may choose the American Arbitration Association, (www.adr.org) or National Arbitration and Mediation (www.namadr.com) as the arbitration organization to conduct the arbitration. If you and we agree, you or we may choose a different arbitration organization. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website.

Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay the filing, administration, service, or case management fee and the arbitrator or hearing fee up to a maximum of \$5,000, unless the law or the rules of the chosen arbitration organization require us to pay more. You and we will pay the filing, administration, service, or case management fee and the arbitrator or hearing fee over \$5,000 in accordance with the rules and procedures of the chosen arbitration organization. The amount we pay may be reimbursed in whole or in part by decision of the arbitrator if the arbitrator finds that any of your claims is frivolous under applicable law. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Provision, then the provisions of this Arbitration Provision shall control. Any arbitration under this Arbitration Provision shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 *et. seq.*) and not by any state law concerning arbitration. Any award by the arbitrator shall be in writing and will be final and binding on all parties, subject to any limited right to appeal under the Federal Arbitration Act.

You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies, such as enforcing a mechanics lien on the vehicle or for individual injunctive relief. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Provision shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Provision, other than waivers of class rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. You agree that you expressly waive any right you may have for a claim or dispute to be resolved on a class basis in court. You agree that you expressly waive any right you may have for a claim or dispute to be resolved on a class basis in arbitration. If a court or arbitrator finds that this class arbitration waiver is unenforceable for any reason with respect to a claim or dispute in which class allegations have been made, the rest of this Arbitration Provision shall also be unenforceable.